

For general release

REPORT TO:	HEALTH AND SOCIAL CARE SUB-COMMITTEE 24 September 2019
SUBJECT:	CROYDON SAFEGUARDING ADULT BOARD ANNUAL REPORT 2018 - 2019
LEAD OFFICER:	Guy Van Dichele – Executive Director Health, Well-being and Adults
CABINET MEMBER:	Councillor Jane Avis Families, Health & Social Care
PERSON LEADING AT SCRUTINY COMMITTEE MEETING:	Annie Callanan, Independent Chair of the Croydon Safeguarding Adult Board

ORIGIN OF ITEM:	The Croydon Safeguarding Adult Board Annual Report is included as part of the Sub-Committee's work programme for 2019-20.
BRIEF FOR THE COMMITTEE:	To consider the Croydon Safeguarding Adult Board [CSAB] 2018/19 Annual Report which is a statutory function of the Board under S43 Care Act 2014. Safeguarding Adults is therefore a key corporate priority and is part of all the relevant key plans for adult social care.

1. Executive Summary

1.1 The purpose of the CSAB annual report is to detail the activity and effectiveness of the CSAB from April 2018 to end of March 2019. The report is submitted by the Independent Chair of the Board, Annie Callanan. It ensures that Residents, Council and other agencies are given objective feedback on the work and the effectiveness of local arrangements for safeguarding adults. The report includes 2018/19 objectives and the underpinning priorities for each includes what has been achieved and the work which needs to be done.

2. Croydon Safeguarding Adult Board [CSAB] Annual Report 2018 - 19

2.1 The CSAB Annual Report is introduced by the Board's Independent Chair Annie Callanan who took up the post at the end of January 2018.

2.2 The CSAB Annual Report is due for presentation at Cabinet on the 21st October 2019. It is an important function of the Council to have oversight of the adult safeguarding activity in Croydon and the report gives an update on the multi-agency work undertaken by the CSAB to safeguard adults in Croydon.

2.3 The information within the report is submitted by partners and organisations on the activities they have undertaken aligning the work to the board's objectives.

- 2.4 The report includes data (pages 5 – 7) sources from the data submitted to the Department of Health and Social Care in July 2019 which looks at safeguarding contacts received during 2018 – 19 and whether they have progressed to a safeguarding enquiry. The figures show a comparison between 2017/18 and 2018/19 with regards to the type of alleged abuse, number of referrals and ethnicity. Where appropriate percentages and numbers have been included and a breakdown of the source of referrals following feedback from last year's Health and Social Care Sub-Committee.
- 2.5 The data reveals that 17% more females were reported as experiencing abuse than males, this gap has decreased from 18% difference in 2017/18. The gap between the Black and Minority Ethnic (BME) rate per 1000 population and the White rate per 1000 population is 2.7, which is an improvement from 2.9 in 2017/18. The Asian groups are the least referred for Safeguarding. National comparison or comparison to neighbouring borough data is currently not available but can be shared in late autumn when published.
- 2.6 The report identifies what has been achieved and what else needs to be done against each of the CSAB objectives and below are examples that have been taken from the report:

Prevention

A further group of 9 recruited for the Hoarding Project with 7 clients completing the project. The amounts that Mind De-clutter buddies have been able to help clients remove has been significant and led to a better quality of life on a day to day basis.

Commissioning

Introduction of quality assurance officer within the Council to focus on service provider issues and to compliment the work of the Care Support Team and Quality Monitoring Teams. The Intelligence Sharing Sub Group of the CSAB to continue its excellent work with partners gathering information and taking action to improve the provider market in Croydon.

Making Safeguarding Personal [MSP]

This is the initiative that ensures the safeguarding process focuses on the needs of the person and their voice is at the centre of the safeguarding enquiry. MSP is embedded as a topic in every single adult tool used by Croydon Adult Social Care including the ASC Threshold Guidance Tool and further work to take place with regards to the tool being adapted specifically for partners use. Greater assurances are required as to how all Board Partners embed MSP in operational work.

Voice of the Croydon Resident

This is central to the work of the CSAB and Age UK have a representative at the CSAB meetings highlighting issues raised by Croydon residents and the organisation. However, the voice of the resident is an area which needs improvement and to explore ways of capturing feedback from those who have used the services with a focus on demographic groups which are underrepresented in the safeguarding data.

Communication and Engagement

Implementation of Locality Services – Health and Social Care for over 65s ensuring there is a more locality focussed support. A new CSAB website has been developed and in a period of a 'soft' launch with a final launch in

November 2018. Work will continue her on the on-line safeguarding referral form and on statutory services providing more feedback to the referrer.

Appendices

Appendix A: Draft CSAB Annual Report 2018/19

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