

Controlled Parking Zone (CPZ) – Frequently Asked Questions

1. What is a Controlled Parking Zone?

This is an area where parking activities are controlled by waiting restrictions (yellow lines) and parking bays.

2. At what times will the restrictions apply?

The proposed scheme's days and hours of operation will be decided by this consultation and will either mirror those of the existing controls on roads surrounding the Croydon University Hospital (Monday to Saturday 9am – 5pm) or roads to the west of London Road which are currently Monday to Sunday 8am to 8pm.

3. Why am I being consulted?

It is unclear on the days and hours of operation of the proposed parking controls the residents in this area wish to have, as the results of the original consultation undertaken in this area a year ago were inconclusive and in any case the response rate was very low. This consultation gives residents the final say on the operational days and hours.

4. How long would I be able to park for during operational hours?

Permit holders and Disabled Blue Badge holders will be able to park for an unlimited period within parking bays, providing a valid permit/Blue Badge is displayed.

5. Who is eligible for parking permits?

Any business with a business address within the zone and any resident with a vehicle registered at an address (if planning conditions do not forbid the issuing of parking permits) within the zone would be eligible for a parking permit. Information on how to apply for a permit will be sent to all consultees in due course if it is decided to proceed with the scheme.

6. What about our visitors?

Visitors would only need to pay for parking during the hours of operation of the zone. During operational hours, visitors must pay via the cashless pay by phone RingGo system or purchase a Resident Visitor Permit (obtained via the resident they are visiting using the cashless RingGo system, usually at a lower rate, depending on the length of stay, than the normal daily tariff).

7. Why can't we have "resident only" parking?

The shared-use Permit / Pay by phone scheme proposed is more flexible, allowing visitors, including customers of local businesses and tradespeople, to park. The permit cost is subsidised by Pay by phone users. Existing shared-use schemes provide residents more opportunity to park during the hours of operation than unregulated parking as the majority of commuters are reluctant to pay for parking.

8. Is this not just a money making scheme?

It is a legal requirement that parking schemes are self-financed as no funding is available from Council Tax for these types of proposals. In outer areas, such as this proposed area, income levels are lower than town centre locations where parking demand is higher. Charges ensure that implementation and administration / enforcement costs can be covered within 5 to 10 years.

9. Please take note of the following information on the proposed changes to permit charges:

Permit charges are currently being reviewed and from **October 2019** are proposed to be based on vehicle emissions. Although the following charges for residents' permits have been agreed through the Council's Informal Cabinet Committee in March objections are to be responded to in a report to be considered by the Traffic Management Advisory Committee when they meet on 24 July 2019.

This report will be available to view 5 working days prior to the scheduled meeting by using the following link www.croydon.gov.uk/democracy/dande/minutes.

The charges for residents' permits are proposed to be as follows:

Vehicle registration from March 2001	CO ₂ emission (g/km)	Proposed new charge
Band 1	< 1	£6.50
Band 2	1 – 75	£65
Band 3	76 – 165	£104
Band 4	166 – 225	£146
Band 5	> 225	£300
Before March 2001	n/a	£300

It is proposed that there will be a surcharge for the **second permit of £50**.

10. Where would parking bays and yellow lines be marked?

Parking bays would be marked on the carriageway in safe locations and away from junctions and dropped crossings. Yellow line waiting restrictions would be introduced at locations where parking would be hazardous or cause obstruction.

11. Can you guarantee me a parking space outside my house?

It is not possible to guarantee anyone a particular space on the public highway.

12. How can it be ensured that motorists parking in the zone park legitimately?

Civil Enforcement Officers (CEOs) will patrol the roads within the zone during the controlled hours. CEOs can issue a Penalty Charge Notice (parking ticket) to any vehicle that is parked in a manner that contravenes parking regulations e.g. parking on a yellow line or within a parking bay without displaying a valid permit / making payment for parking via the RingGo Pay by phone system.

13. Will I be able to park across my driveway?

Yes, but only outside the controlled hours. It is not possible to mark bays across driveways as this would legalise obstruction.

14. What if I do not support the introduction of controlled parking?

The decision to introduce parking controls was made by the Traffic Management Advisory Committee when they met on 17 October 2018 following informal consultation with residents in the summer of 2018. Objections to parking controls were considered at a meeting on 2 May 2019 and a decision made to extend the Controlled Parking Zone into this area. The purposed of this consultation is to determine the hours and days of operation.

15. What happens next?

The results of the consultation will be presented in a report to the Executive Director of Place to consider whether 9am to 5pm, Monday to Saturday or 8am to 8pm, Monday to Sunday controls should be introduced. It is proposed that all occupiers in this area will be written to with the result of the consultation and a Public Notice inviting comments and objections. Any objections to the subsequent public notice on the days and hours of operation will be included in a report to be considered by the Traffic Management Advisory Committee when they meet on 16 October 2019 at 6:30pm in the Town Hall, Katharine Street, Croydon. The report will be available to view 5 working days prior to the scheduled meeting by using the following link: www.croydon.gov.uk/democracy/dande/minutes.