

SCRUTINY RECOMMENDATION	CONCLUSIONS	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
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Report: Scrutiny Update on 1-87 Regina Road (Considered by Scrutiny & Overview Committee on 30 March 2021)

<p>1. The Committee asks that as part of the review of the Council's housing services consideration is given to the following areas:-</p> <p>a. Prior to starting the review, the Council's long term vision for its housing services needed to be defined and then used as a basis for the review.</p> <p>b. The review also needed to consider how the Council listens to the voice of its tenants both in terms of responding to issues raised and in designing services.</p> <p>c. The process for tenants reporting issues and how they are subsequently dealt with needs to be comprehensively overhauled to ensure the needs of tenants are prioritised in any future delivery model.</p>	<p>The Committee welcomed confirmation that a review of housing services had been brought forward in light of the issues experienced by tenants at Regina Road and agreed that there were a number of key areas that needed to be looked at as part of this review.</p>	<p>Councillor Patricia Hay-Justice Place</p>	<p>Accept.</p> <p>Recommendations – these will be incorporated into the Improvement Plan.</p>	<p>Alison Knight</p>	<p>Financial implications will be considered as part of the implementation plan.</p>	<p>Initial implementation will be in place by 30th June 2021.</p> <p>Improvement Panel (which will involve tenants) to be set up and underway by July 2021</p>	<p>7 September 2021</p>
<p>2. The Committee recommends that delivery of the repairs service should be reviewed, when possible to do so under the terms of the current contract, to establish the most cost effective means</p>	<p>The Committee had concerns about the performance of the current contractor for the repairs service, which needed to be investigated to establish whether value for money and service</p>	<p>Councillor Patricia Hay-Justice Place</p>	<p>Accept.</p> <p>Recommendations – this will be incorporated in to the Improvement Plan.</p>	<p>Alison Knight</p>	<p>Financial implications will be considered as part of any options considered.</p>	<p>Initial implementation will be in place by 30th June 2021.</p> <p>Interim head of Repairs to be in post by July 2021.</p>	<p>7 September 2021</p>

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of providing the service that also met the standards expected by tenants.	standards were being achieved.						
Report: Review of the Libraries Public Consultation – Phase One (Considered by Scrutiny & Overview Committee on 30 March 2021)							
1. The Committee recommends that any future consultation documents on the libraries service clearly outlines the Council's vision for libraries and how it had informed the process.	The Committee concluded that any consultation on the provision of the libraries service needed to be based on an underlying vision for the service and that the vision needed to be clearly defined in the consultation process	Councillor Oliver Lewis Place	Accept. These are being incorporated into the phase two consultation documentation.	Stephen Tate	No	Phase two runs for eight weeks (1 st June – 26 th July).	7 September 2021
2. The Committee recommends that further work is undertaken to prepare a detailed appraisal of any options put forward for the next stage of the consultation, to ensure that those responding could make an informed decision. This should include consideration of:- a. hybrid of options b. a co-design approach for the redevelopment of the future library service c. The assessment criteria for the options appraisal also needed to be clearly defined at the start of the process and published with the second phase consultation	The Committee was unable to reach a conclusion on the preferability of the other three options. Instead it concluded that a thorough options appraisal would be needed to make a judgement on which of these options was included in the next stage of the consultation.	Councillor Oliver Lewis Place	Accept. Details provided to Scrutiny call-in 27/05/21. Hybrid options included in 17/05/21 Cabinet paper. Co-design has been delivered through phase one consultation and will continue in phase two consultation.	Stephen Tate	No	Phase two runs for eight weeks (1 st June – 26 th July).	7 September 2021

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Report: Early Help, Social Care & Education Dashboards (Considered by Children & Young People Sub-Committee on 20 April 2021)							
<p>1.a That future dashboards contain information that accurately reflects the landscape for SEN children and the Chair to reach an agreement with the Interim Director of Education of the level of information to be shared.</p> <p>1.b Including data on 19-21 year old NEETs to enable comparison against national benchmarks</p>	<p>The Education dashboard was lacking information on SEN reviews and it was important that the dashboard be inclusive of all the children in Croydon that we serve.</p>	<p>Councillor Flemming</p> <p>Children, Families & Education</p>	<p>Accepted.</p> <p>We have already produced a Data Dashboard with the SEND information and will add the agreed information to the overall Education Dashboard.</p>	<p>Shelley Davies</p>	<p>None.</p>	<p>Data included for the next Scrutiny meeting.</p>	<p>14 September 2021</p>
Report: Service Impact & Budget Update (Considered by Children & Young People Sub-Committee on 20 April 2021)							
<p>1. The Draft Children, Families and Education Delivery Plan 2021-24 be reviewed to ensure appropriate acknowledgement and inclusion of Scrutiny in its governance and assurance mechanisms.</p>	<p>It was very concerning that the role of Scrutiny was not included in the assurance process of the draft Children Families and Education Improvement Plan 2021-24.</p> <p>It was disappointing that the Children's Improvement Board work programme had been developed without consultation with the Sub-Committee or GPAC on its own work programme in order to avoid duplication.</p>	<p>Councillor Flemming</p> <p>Children, Families & Education</p>	<p>Accepted.</p> <p>Officers have met with the Chair of the CYP Sub-Committee to discuss how the areas of focus and workplans for the Children's Continuous Improvement Board and the sub-committee can be better coordinated.</p>	<p>Roisin Madden</p>	<p>None.</p>	<p>Better aligned workplans from September 2021.</p>	<p>14 September 2021</p>

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2. The Plan to be circulated to all Councillors with a briefing note that explains the challenges and for all other departments to follow this lead when writing the plan for their service.	The Plan was well written and robust but some of the language used was ambiguous. It was important that officers be mindful of the language used which could lead to unintended interpretation.	Councillor Flemming Children, Families & Education	Accepted. The comment is noted for future reports to the sub-committee.	Roisin Madden	None.	June 2021.	14 September 2021